DEPARTMENT OVERVIEW
Organization & Objectives

OPERATIONS & PREVENTION
Programs & Strategies

INCIDENTS & RESPONSE
Statistical Analysis
<table>
<thead>
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<th>Section</th>
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<tr>
<td>In Memoriam</td>
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<td>Chief's Message</td>
<td>2</td>
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<td>Vision Statement</td>
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<td>At-a-Glance</td>
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<td>Organizational Chart</td>
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<td>Staffing</td>
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<td>Major Accomplishments</td>
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<td>2019 Goals &amp; Initiatives</td>
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<td>Operations Update</td>
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<td>Major Weather &amp; City Wide Incidents</td>
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<td>Community Engagement</td>
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<td>Emergency Statistics</td>
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<td>Response Overview</td>
<td>12-13</td>
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<td>Prevention Division</td>
<td>14-16</td>
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In Memory of

DONALD BARSTAD
1944 - 2018
Donald Barstad was born on June 2, 1944 in Napa, Ca. He graduated from Napa High School in 1962. On October 7, 1966 he joined the Napa Fire Department and was assigned badge #81. Don was among the first group of paramedics in Napa. Don retired on June 30, 1991. One of Don's favorite pastimes was bowling and in the early 1980's, he turned semi-pro. Donald passed away on March 15, 2018, following a long illness. His beloved wife of over fifty years, Susan, and his son Kurt were by his side.

STEPHEN CONWAY BUTTER
1943 - 2018
Stephen Butter passed away at the age of 75 on May 8, 2018. Stephen was hired on September 1, 1972 and was assigned badge #103. Stephen was a Firefighter/Paramedic and one of NFD's first five paramedics. Stephen retired on March 31, 1987.

STEPHEN CURTIS CERIANI
1947 - 2018
Stephen Ceriani passed away at the age of 71 on December 1, 2018. He joined the Napa Fire Department on January 2, 1975 and was assigned badge #112. He served the department for 27 years until he retired a Captain in the Fire Prevention Division on July 5, 2002.
It is a pleasure to present our Annual Report on behalf of the Napa Fire Department. We welcomed 10 new hires, 9 promotions and appointments, and 1 retirement.

Our crews were called into action for both in-county and out-of-county fires. We responded to 5 major fires for the California Office of Emergency Services (OES) and 1 major fire for Cal Fire. Assistance by Hire (ABH) incidents as local back fill.

This year, the Fire Department is proud to announce we held the grand opening of our long awaited Fire Station 5. In September 2007, the City’s Standards of Coverage Study and Master Plan determined that the City needed a 5th fire station in order to meet the 4-minute coverage and Insurance Service Office requirements. The existing fire station locations in the City of Napa were all appropriately placed, and with a 5th station in Browns Valley, we are able to adequately serve the City to the build-out of our current General Plan. 2019 is expected to be another busy year, as we hope to develop our workforce at all levels, for continued, successful succession, excellent leadership, and partnership, with all the great teammates, we have in our fire department workforce.

Respectfully,

Steve Brassfield
Fire Chief
**VISION STATEMENT**

The 2020 Vision of the Napa Fire Department is to be an organization that:

- Is recognized for delivering excellence in Fire-Rescue Emergency Services and Community Risk Reduction through best practices;
- Is dynamic, diverse, and proactively collaborates with others to meet the changing needs of our community;
- Consistently demonstrates our Core Values;
- Utilizes data, technology, and streamlined processes for greater efficiencies; and
- Is dedicated to the professional development of our members.

**MISSION STATEMENT**

ALWAYS HERE, ALWAYS READY, SERVING YOU WITH PRIDE AND EXCELLENCE

**CORE VALUES**

Knowledge  Responsibility  Integrity
Service  Professionalism  Cooperation
**POPULATION:**
Napa City - 79,263  
Napa County - 138,789

**LAND AREA:**
Napa City - 17.8 sq mi  
Napa County - 748 sq mi

**ASSESSED PROPERTY VALUE:**
Napa City - $12.7 Billion

**JURISDICTION:**
Residential - 60.68%  
Commercial - 14.17%  
Industrial - 2.91%  
Open Land* - 22.22%

*Includes Parks, Agricultural, & Vacant Parcels

**ISO RATING:**
Class 2

**STATIONS:**
5

**IN SERVICE:**
4 Engine Companies  
1 Truck Company  
1 Squad Company  
1 Battalion Chief

**STAFFING:**
18 / Day / Shift  
3 Shifts

**STAFFING RATIO:**
Averages 1 on-duty FF per 4,430 residents

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**NAPA FIRE DEPARTMENT AT A GLANCE**

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<th>Type</th>
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<td>Medical Rescue</td>
<td>6,943</td>
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<td>Rupture/Explosion</td>
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<tr>
<td>Service Calls</td>
<td>928</td>
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<tr>
<td>Citizen Complaint/Investigation</td>
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<tr>
<td>Good Intent</td>
<td>1,198</td>
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<td>False Call</td>
<td>511</td>
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<tr>
<td>Miscellaneous</td>
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**2018 TOTAL CALLS: 9,987**
STAFFING

PROMOTIONS
Dan Koch - Captain
Hattie Borg - Paramedic
Greg Fortune - Fire Inspector III
Jared McDaniel - Fire Inspector II
Erick Hernandez - Fire Inspector II

APPOINTMENTS
Albert Burgess - Training Officer
Ty Becerra - NIRT Team
Jeff Squibb - Water Rescue Team
Gabriel Angel - Water Rescue Team

NEW HIRES
Matthew Colburn - Firefighter/Paramedic
Zachary Dias - Firefighter/Paramedic
Jack Durham - Firefighter/Paramedic
Mike Norrbom - Firefighter/Paramedic
Darrius Rodriguez - Firefighter/Paramedic
James Stanic - Firefighter
Pete Wheelan - Firefighter/Paramedic
Clay Zusman - Firefighter/Paramedic
Brandon Veyna - Fire Inspector I
Max Dineen - Station Aide

RETIREMENTS
Scott Hampy - Firefighter

DECEASED RETIREES
Donald Barstad - Firefighter/Paramedic
Stephen Butter - Firefighter/Paramedic
Stephen Ceriani - Captain, Fire Prevention

RESERVE FIREFIGHTER PROGRAM
Arturo Cuevas
Deidre Johnson
MAJOR ACCOMPLISHMENTS

- Fire Station #5 - Grand Opening
- Hired 8 New Firefighter & Firefighter/Paramedics
- Hired 1 New Fire Inspector
- NFD/NCFA Honor Guard Established
- Installed/Maintained 337 Smoke Alarms
- Taught Hands-Only CPR to Approximately 2,500 people
- Personal BK KNG CMD Radios Issued
- Task Books Implemented

2019 GOALS & INITIATIVES

- Workforce Development
- Strategic Plan
- Standards of Coverage
- Staffing and Deployment
- Hazard Mitigation Plan
Upon the recruits’ academy graduation, we hosted our 2nd annual formal department event, hosted at Napa Valley College. Celebrating the accomplishments of the new hires, the promotions, and outstanding performers. As well as the newly graduated recruits of course.

Also in attendance was the newly established NFD Honor Guard.

Captain Sharon Quick, Firefighter/Paramedic Hattie Borg, and Captain Laurel Chamness were featured in Inside Napa Valley Spring Summer 2018 Issue as women in the fire house.

When we are not occupied responding to calls, we are continually training in wild land & rescue operations so that we may better serve our community.

Administrative Services Manager Joy Reisenberg was selected to be part of Leadership Napa Valley - Class 32. It's an intense, fun and educational experience. During the 9 month journey, they learn leadership skills, teamwork and experience the many different pieces that make this county such a special place to live. Joy was also recognized as an Outstanding Performer during the City's Annual Awards Ceremony. She has been with the City of Napa for over 20 years and is a tremendous asset to our department.
Napa hosted BottleRock again for the 6th year, bringing in more than 120,000 attendees. We assisted the festival with numerous crews & personnel, to help provide fire and life safety.

Our crews were called into action for both in-county and out-of-county fires. We responded to 5 major fires for the California Office of Emergency Services (Cal OES) & 1 major fire for Cal Fire, Assistance by Hire (ABH) incidents as local back fill.

Assignments

- Camp Fire - Butte Unit
- OES Preposition - Napa County
- Snell Fire - Lake Sonoma-Napa
- Ranch Fire - Mendocino
- Mendocino Complex - Mendocino
- Carr Fire - Trinity/Shasta
- Cranston Fire - San Bernardino
- Airline 2 - San Benito-Monterey Unit
Our annual Fire and Life Safety day was held on Saturday, October 20, 2018. It gives us a wonderful opportunity to reach out to the community and share information on public safety. Fire crews reenacted a vehicle rescue scenario using the jaws of life.

After the Camp Fire devastated the city of Paradise, our fire crews delivered donated gift cards to those affected by the fire.

Firefighter/Paramedic John Vogler reads to a class of first graders for the Firefighters for Literacy Program. Each year personnel from NFD volunteer to read or be read to for Read Across America day. Students enjoy the quality time spent with each firefighter.

Around the holidays we participate in various charitable events including Toys for Tots and (as seen above) the Salvation Army Bell Ringing Competition between Fire and Police. This year we raised more funds than Police in our friendly matchup!
Not only do we respond to fires, but a majority of our calls are medical related as shown in the chart below. Rest assured we are *Always Here, Always Ready, Serving You With Pride and Excellence*, no matter what the call.

**EMERGENCY STATISTICS**

0.99%  
Increase in Call Volume  
From 2017 to 2018

43.6%  
Increase in Call Volume  
Over the Past Decade

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<td>20</td>
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<td>Other (Fires)</td>
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<td>72</td>
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<td>57</td>
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<td>736</td>
<td>614</td>
<td>817</td>
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<td>950</td>
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<td>6953</td>
<td>6941</td>
<td>7197</td>
<td>7646</td>
<td>7897</td>
<td>8802</td>
<td>8969</td>
<td>8996</td>
<td>9894</td>
<td>9987</td>
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*Approx. 350 attributed to Earthquake*
ON AVERAGE, WE RAN **27 CALLS PER DAY IN 2018**

**Call Volume Trend**

- 2014: 7,500
- 2015: 7,500
- 2016: 7,500
- 2017: 10,000
- 2018: 10,000

**Call Volume By Incident Type**

- **Good Intent**: 12%
- **Hazardous Condition**: 1.9%
- **False Alarms**: 5.1%
- **Fires**: 2%
- **Service Calls**: 9.3%

**Call Volume By Time of Day**

- **12AM - 1AM**: 500
- **1AM - 2AM**: 500
- **2AM - 3AM**: 750
- **3AM - 4AM**: 700
- **4AM - 5AM**: 750
- **5AM - 6AM**: 500
- **6AM - 7AM**: 250
- **7AM - 8AM**: 250
- **8AM - 9AM**: 250
- **9AM - 10AM**: 250
- **10AM - 11AM**: 250
- **11AM - 12PM**: 250
- **12PM - 1PM**: 250
- **1PM - 2PM**: 250
- **2PM - 3PM**: 250
- **3PM - 4PM**: 250
- **4PM - 5PM**: 250
- **5PM - 6PM**: 250
- **6PM - 7PM**: 250
- **7PM - 8PM**: 250
- **8PM - 9PM**: 250
- **9PM - 10PM**: 250
- **10PM - 11PM**: 250
- **11PM - 12AM**: 250

**RESPONSE OVERVIEW**

- **EMS**: 69.5%
- **On Average, We Ran 27 Calls Per Day in 2018**
RESPONSE OVERVIEW

PATIENT CATEGORY TYPES

ALS: 4,525  BLS: 835

FIRE CATEGORY TYPES

Structure: 35  Grass: 47  Vehicle: 24
Cooking: 28  Rubbish: 49  Other: 17
Annual Fire & Life Safety Inspections

- Vacation Rentals: 7.1% (98)
- Annual Care Facilities: 4% (51)
- Restaurant & Hood Systems: 13.1% (179)
- Assembly A3: 3.9% (53)
- FPB Annual: 5.2% (71)
- Re-inspection 1, 2, 3: 23.3% (68)
- Schools: 5% (24)
- R1/R2: 34% (20)
- Total: 1371

**Construction Inspections**
- Underground Fire Service Mains: 67
- Fire Sprinkler Systems: 409
- Alt. Fire-Extinguisher Systems: 12
- Fire Alarm Systems: 47
- Fire Access, Misc: 35
- Fire Final Inspections: 212
- **Total**: 782

**Increase Over 2017**
- Annual Care Facilities: 51% (23.5%)
- Body Shops/Spray Booths: 1.5%
- Engine Company Referrals: 0.1%
- Service Stations: 1.75%
- Woodworking/Dust Collection: 1.5%
- **Total Increase**: 46.7%
Project Review
Building Plans Reviewed.................429
Fire Sprinkler Systems....................250
Alt. Fire-Extinguisher Systems..........40
Fire Alarm Systems........................80
Inter-Department Reviews..............121
Express Counter Reviews..............219
Total - 1139

19.1% Increase Over 2017

2,437 Total Inspections for 2018

38.6% Total Inspection Increase Over 2017

Weed Abatement

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<tr>
<td>Properties Inspected</td>
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<td>Citations Issued</td>
<td>26</td>
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<tr>
<td>Properties Abated by City</td>
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</table>
Work Performed Under a Joint Powers Agreement with the American Canyon Fire Protection District

### Annual Fire & Life Safety Inspections

**Construction Inspections**
- Underground Fire Service Mains: 30
- Fire Sprinkler Systems: 21
- Alt. Fire-Extinguisher Systems: 2
- Fire Alarm Systems: 2
- Fire Access, Photovoltaic, Misc: 12
- Fire Final Inspections: 21
  **Total - 88**

**Project Review**
- Building Plans Reviewed: 175
- Fire Sprinkler Systems: 36
- Alt. Fire-Extinguisher Systems: 1
- Fire Alarm Systems: 12
- Inter-Department Reviews: 4
  **Total - 228**

**Weed Abatement**
- Courtesy Letters Sent: 170
- Properties Inspected: 170
- Notices to Abate Issued: 11
- Citations Issued: 12
- Properties Abated by City: 12

**Total Inspections for 2018**
- **358**

**Total Decrease Over 2017**
- **-7.7%**
"ALWAYS HERE, ALWAYS READY, SERVING YOU WITH PRIDE AND EXCELLENCE"